

Product recall for safety reasons

NEUTRAL MILK FOR MASSAGE OXD 5000ML
CODE: TFLM2
AFFECTED LOT: 25125

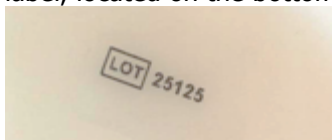


Telic S.A.U., as the manufacturer of the product NEUTRAL MILK FOR MASSAGE OXD 5L, informs you that batch number 25125 must be withdrawn from the market due to the presence of microbial contamination detected in some of the units produced.

As a precautionary measure to ensure consumer safety, Telic has decided to recall the entire batch, as it may pose a risk to individuals with health conditions or weakened immune systems.

Your centre/person, as a recipient of the affected product, is hereby informed of the actions to be taken for its removal and replacement:

- To determine whether you have an affected product, please check the batch number on the product label, located on the bottom of the bottle or on the box label.



- If you identify any affected unit, please refrain from using the product.

- Before proceeding with the destruction or return of the affected units, please contact one of the Telic information points listed below to arrange for product replacement or a refund.

CONTACT INFORMATION

General

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Technical Management

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- As agreed with Telic personnel, please proceed with the destruction or return of the affected units in accordance with the instructions provided.

In the event that your company or organization has supplied this product to third parties, we kindly ask for your cooperation in disseminating this information.

These types of measures reflect our commitment to continuous improvement. We apologize for any inconvenience this may cause and remain at your disposal for any further questions or concerns.

Kind regards



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